

First Contact Signposting Scheme

If you're 60 or over First Contact gets you help from lots of organisations when you complete one simple checklist.

First Contact gets you advice on:

- Preventing falls
- Home safety and security
- Repairs, adaptations and specialist equipment
- Energy saving improvements to keep you warm and reduce bills
- Housing advice
- Claiming benefits
- Local activities and groups
- Community transport schemes.
- Fire prevention advice

Complete the checklist and you'll be contacted by people who can help. They may offer a home visit, but will always contact you first (always ask for their ID).

The scheme is a partnership of key agencies and organisations including the police, fire service, NHS, Borough councils, voluntary sector, and operates in a number of areas of Nottinghamshire including Gedling.

" Mr D, of West Bridgford, was really impressed and said that it provided him with a lot of help and useful information. " First Contact user

Below is a link to the Rushcliffe Community and Voluntary Service website for more information on First Contact:-

<http://www.rushcliffecvs.org.uk/projects-projects-72/first-contact-signposting-scheme.html>

To complete a checklist call Nottinghamshire County Council on 0300 500 8080 or do it online at

<https://secure.nottinghamshire.gov.uk/doitonline/first-contact-map/>

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First Contact is managed by Rushcliffe Community and Voluntary Service in South Nottinghamshire and run by Nottinghamshire County Council.